

Consultation Desk Service

Cross-border Support & Expertise



A frequent issue for machine builders is the **difficulty to find qualified specialists on short notice for services outside their home market**: fixing malfunctions, adjustments, training and other consultations. Also international deployment of in-house employees involves high costs and local languages might cause issues with the local regional production environments.

Omron's Consultation Desk Service offers machine builders an opportunity to instantly tap into Omron's global service infrastructure to be able to **provide faster, high quality service in a very cost-efficient manner**. Global network of qualified service specialists enables a high degree of flexibility and improved production availability. Omron's service is applicable during the complete machine life-cycle; **design, start-up/installation and the operation stages** of the machine.

Omron's leading automation solutions are available and operational all across the globe, just like our worldwide service infrastructure. Our locally stationed qualified specialists have the knowhow and experience to make sure production problems are solved fast, well and with advice on how to best prevent future issues.



Would you like to know more?

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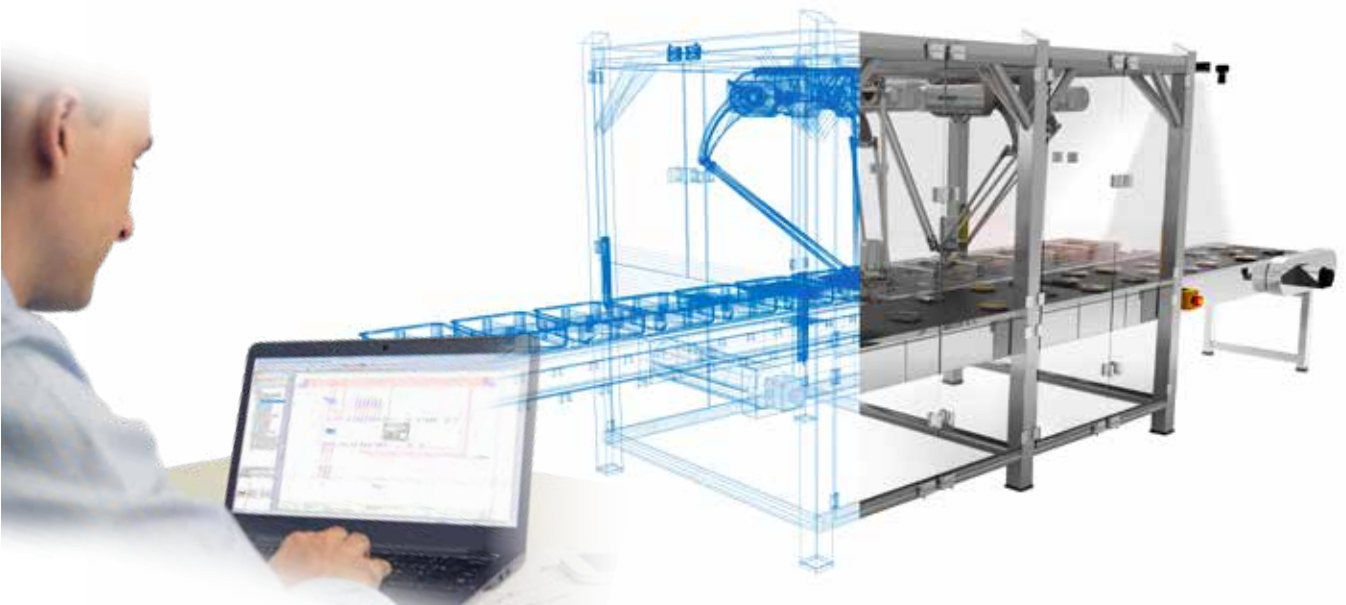
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Go Global, Act Local with Consultation Desk Service

CROSS-BORDER SUPPORT & EXPERTISE QUICK WINS WITH LASTING EFFECTS:

- ✓ Tap directly into Omron's global network of automation specialists
- ✓ Deploy local Omron professionals who speak the local language
- ✓ Take advantage of Omron's shared expertise and experience
- ✓ Realize best plant availability with quick adjustments
- ✓ Accomplish significant time and costs reductions instantly
- ✓ Prevent future malfunctions with Omron's advice and support
- ✓ Trust Omron's consultants to solve complicated issues
- ✓ Offer clients training and coaching to improve production
- ✓ Provide faster, better and cost-efficient services to your clients



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