

Warranty and Maintenance Solutions

Optimised life-cycle for Robots with Extended Warranty



Register your robot now and get 1 year extended warranty for FREE!

- ✔ Visit our web-page
(registering a robot takes max 5 minutes)
- ✔ Register to MyDashboard
- ✔ Login with your account
- ✔ Find your product page or click on Robotic Services
- ✔ Click "Register Your Robot", fill the form and submit your request
- ✔ Receive the confirmation of 1 year warranty extension

Please note that the robot registration needs to be done within 2 months after the shipping date!

Would you like to know more?

📞 +31 (0) 23 568 13 00

industrial.omron.eu

WITH EXTENDED WARRANTY

By registering your robots, in case of a failure, your warranty coverage will be extended to 2 years



Included within 1st year:

Spare parts and standard shipping costs
All labour and travel cost

Included within 2nd year:

Spare parts and standard shipping costs

WARRANTY EXTENSIONS:

Are available up to 30 months after our robot delivery. Warranty extensions are sold in 6 month packages for:
Spare parts and standard shipping costs
Labour and travel cost

Maintenance Solutions



OPTIMISED LIFE-CYCLE FOR ROBOTS AFTER WARRANTY

Our Maintenance Solution will provide:

- Reduction of machine downtime
- More stable operation of your robot solution
- Preventive maintenance
- Reduction and stabilization in your operational costs
- Priority on technical calls
- Competitive prices on spare parts, service hourly rates and robot rentals



BRONZE

MAINTENANCE CONTRACT

- Includes a Preventive Maintenance Visit 1 per year
- All Consumables (Grease, oils) are included
- Minimum 1 year Contract



SILVER

MAINTENANCE CONTRACT

- Includes a Preventive Maintenance Visit 1 per year
- All Consumables (Grease, oils) are included
- All Labour and Traveling expenses are included
- Minimum 1 year Contract



GOLD

MAINTENANCE CONTRACT

- Includes a Preventive Maintenance Visit 1 per year
- All Consumables (Grease, oils) are included
- All Labour and Traveling expenses are included
- Spare Parts are included*
- 3 years Contract

| Type of Service | Consumables | Spare parts | Parts discounts | Labor discounts | Rental Robot discounts | Remote assistance/h |
|-----------------|-------------|-------------|-----------------|-----------------|------------------------|---------------------|
| Bronze | Yes | No | 10% | 10% | 10% | 25 |
| Silver | Yes | No | 15% | 15% | 50% | Unlimited |
| Gold | Yes | Yes* | 15% | 15% | 75% | Unlimited |

*Does not include customer responsibility (crash, bad programming, wrong power connections etc.)

Would you like to know more?

+31 (0) 23 568 13 00

industrial.omron.eu